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801.01 Office of Civil Rights & Privacy

(Rev. 05/01/22)

801.01.01 Statement of Purpose

(Rev. 05/01/22)

The South Carolina Department of Health and Human Services (SCDHHS) is committed to providing services to our applicants and clients in a fair and nondiscriminatory manner. This obligation to comply with federal and state law extends to service contractors and any other agency, institution, or organization, participating with the agency by contract.

The SCDHHS Office of Civil Rights & Privacy has the responsibility to investigate claims of discrimination, to conduct compliance reviews of agency practice, to provide training and guidance, and to take other appropriate steps to ensure that programs and services do not discriminate against any individual.

801.01.02 Contact Information

(Rev. 05/01/22)

To contact the Office of Civil Rights & Privacy call (888) 808-4238, send an email to [civilrights@scdhhs.gov](mailto:civilrights@scdhhs.gov), or send a letter to the following address:

ADA, Privacy, and Civil Rights Official

South Carolina Department of Health and Human Services

P.O. Box 8206

Columbia, South Carolina 29202-8206

The Office of Civil Rights & Privacy website contains additional information, including links to the Civil Rights Discrimination Complaint Form and the Health Information Privacy Complaint Form. The website can be found at the following link: <https://www.scdhhs.gov/node/1205>

801.01.03 Legal Authority

(Rev. 05/01/22)

Any individual applying for or receiving Medicaid benefits from SCDHHS will not be discriminated against in any manner. The following non-discrimination laws apply to SCDHHS:

* Title II of the Americans with Disabilities Act of 1990, guarantees equal opportunity for qualified individuals with disabilities in employment, public accommodations, transportation, public service, state and local government services and communications. This Act requires that interpreters be available for applicants/ beneficiaries, if needed.
  + The SCDHHS Office of Civil Rights & Privacy is responsible for investigating complaints related to the delivery of government services by the agency, including effective communication and special accommodations.
* Title V, Section 504 of the Rehabilitation Act of 1973, as amended, prohibits discrimination based on handicap.
* Title VI of the Civil Rights Act of 1964 prohibits discrimination based on race, color, or national origin.
* The Age Discrimination Act of 1975 prohibits discrimination based on age.