

Applicant: \_\_\_\_\_

Date: \_\_\_\_\_

### Why am I getting this notice?

Thank you for applying for South Carolina Healthy Connections Medicaid. Based on the information on the application, a disability determination is needed.

### What does this mean?

More information is needed to confirm a disability status. This helps us see if you are eligible for Medicaid.

### What do I do next?

Please fill out the two forms enclosed with this notice. One is the medical disability report. The other is the SCDHHS Form 921. This is a release for providers to disclose health information to Healthy Connections Medicaid.

Please answer all questions on the forms. If a question does not apply, please mark it "N/A." The applicant and/or power of attorney (POA) must sign and date both forms. Authorized representatives listed on the SCDHHS Form 1282 cannot sign for the applicant unless they are the POA. The POA must send a copy of the legal document listing them as the POA with the form.

Please provide any medical records for the past 15 months that may help with this process. Medical records include health history, care or treatment received, test results, diagnoses, medications taken and therapy records. This should include info from all providers listed on the applicant's disability report. Please send copies. Do not send originals.

**Be sure to submit the disability report and release form by \_\_\_\_\_.** Do not wait for your medical records to send the form. Medical records can be sent in at any time. This means even after you have returned your form. We may reach out to you for missing information. A third-party company working with us may also reach out to see if they can help get medical records from your providers.

The checklist in this packet has more details.

If you do not submit the requested information, it will delay the processing of your case.

### Where do I send the forms and records?

- Upload Online: Go to [apply.scdhhs.gov](http://apply.scdhhs.gov) and click on "Check Status/Update Information"
- Fax: (888) 820-1204
- Email: [8888201204@fax.scdhhs.gov](mailto:8888201204@fax.scdhhs.gov)
- Mail: SCDHHS Central Mail, P.O. Box 100101, Columbia, SC 29202-3101

## **What about Social Security benefits?**

If you have not applied for Social Security disability benefits or Supplemental Security Income benefits within the last 12 months, you may apply. You can do it online at [www.ssa.gov](http://www.ssa.gov). To do it by phone, call (800) 772-1213. It is open Monday through Friday from 8 a.m. to 7 p.m. The TTY number is (800) 325-0778. You can also go in-person to a local office. This will not affect the disability determination process for your Medicaid unless you are denied disability through the Social Security Administration.

## **Questions?**

If you have questions about this notice or how to fill out the forms, please call the Healthy Connections Member Contact Center. The number is (888) 549-0820. It is open Monday through Friday from 8 a.m. to 5 p.m. The TTY is (888) 842-3620.